



SOFTTECH
& ASSOCIATES



EXPERTS IN ECM - ALLIES IN DELIVERY

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Softech & Associates is a leading provider of flexible client configurable document imaging and workflow solutions and tools that allow IBM Enterprise Content Management (ECM) customers to better leverage their investment. Softech provides consulting services expertise in system installation and optimization, release upgrades, volume image conversions, high-speed document import/export, platform, data and application migrations and customer support.

Softech is an IBM Premier Business Partner and IBM ECM Support Provider who has implemented IBM FileNet ECM business solutions and services since 1994. We have implemented ECM solutions and services for numerous government agencies, financial institutions, insurance agencies, and other industry representatives.

Softech's products let enterprises deliver content more efficiently and less expensively by helping operations, administration and users lower costs by automating document distribution.

Tools to enhance clients' investments

We provide a comprehensive set of tools that enhance our clients' investments in document management products.

DataTran delivers high volume and high performance document export and import for IBM FileNet.

DocReorganizer reorganizes and re-categorizes document content within IBM FileNet Content Manager.

DocWizard is a flexible and configurable application that offers complete search, retrieval and workflow from a single interface.

Offline Content Access allows IBM FileNet document and content distribution on removable media.

ProcessElite rapid application development for IBM FileNet P8 to enhance developer productivity and simplify application enhancements and modifications.

WebSecAdmin provides Web based security administration for IBM FileNet Image Manager.

Solutions that are easy-to-use and proven

Our easy-to-use solutions are proven, both technologically and through user acceptance.

ARANC (ACH Returns and Notices of Change) provides an end-to-end solution for parsing automated clearing house (ACH) data streams for processing.

Child Services Enforcement solution reduces the time associated with manual data entry processes and dramatically improves data integrity by eliminating manual, error-prone data entry and processing.

Contracts Lifecycle Management helps organizations manage contracts through the entire lifecycle.

DeliveryExpress is a secure document delivery system for secure online or offline delivery.

Land Survey Workflow and Reporting solution provides an end-to-end workflow and reporting process for land surveys.

Motor Vehicle Citation Processing™ solution automates the posting of citations and payments in addition to correlating citation and payment documents.

Customized ECM solutions

We can develop customized, scalable solutions to meet the needs of a number of industries. Our systems are user-friendly, with a configurable interface that permits rapid modification as business requirements change. We focus on providing solutions that represent real-world usage of content management and workflow systems. We leverage our years of experience and best practices to deliver solutions that are easy to use, and maintainable by your IT personnel - part of our commitment to lower cost of ownership.

Softech's FileNet certified professional media migration, conversion and upgrade services team will help you maintain efficiency over time.

Application Services

We are adept at deploying and integrating technologies, highly skilled at designing scalable solutions and building customized large-volume web applications.

Application Rewrite for FileNet P8 4.5 and 5.x our experts can assist in determining what compatibility exists between your current FileNet P8 3.x application and modifications that may be needed to take advantage of FileNet P8 4.5 and 5.x features.

Installation/Implementation services for planning, installing and custom on-site services that ensure your project's success.

Solution Design & Development enables your company to quickly and reliably bring products and services to market.

Staff Augmentation will help when you have more work than can be handled by your internal staff.

Data Conversion/Migration

We offer turnkey services for migrating electronic documents from one environment to another. Softech specialists have the hands-on experience and methodology to handle conversions of any type, any size, and any media.

Cross ECM Conversion assisting customers that are migrating from any non-IBM or proprietary source ECM system to any destination system, such as FileNet P8.

Media Migration for your legacy IBM FileNet media to current IBM FileNet support formats.

Panagon2P8 migration when Content Federated Services is not the best option based on your business requirements.

RM2CMOD migrates IBM FileNet COLD 2.0 and FileNet Report Manager 4.x to IBM Content Manager OnDemand.

System Upgrade

We can assist companies that are changing the underlying database of their ECM repository or needing to upgrade their systems due to products reaching their end of service date or migrating to a new operating system for their ECM solution.

Database (i.e. Oracle to Microsoft SQL Server) we have the tools to ensure that your database conversion happens smoothly and reliably.

IBM FileNet P8 3.x to 4.5 / 5.x our methodology, tools and extensive experience will help you have a successful upgrade with no production downtime.

Image Services 3.x to Image Services 4.x we can help you migrate to the current supported release of IBM FileNet Image Services.

Operating System (i.e. Unix to Windows) we have experience providing operating system migrations.

Contact Softech to be your ally in delivering content management and business process solutions that will help you take control of your business content.